



# Center for Government **Innovation**

## Maximizing Existing Resources Activity Sheet

### Think about it

Write down a priority goal: \_\_\_\_\_

### Find the friction

What is slowing it down? \_\_\_\_\_

\_\_\_\_\_

Where is the process getting stuck?

- \_\_\_\_\_
- \_\_\_\_\_

Who's involved? Do they need to be?

\_\_\_\_\_


### Map the steps

Sketch the key steps in the process table below:

--	--	--	--	--	--

Now mark:

- Where do delays happen? (Mark with **X**)

- Where does rework happen? (Mark with )
- Biggest pain-point? (Circle it)

**Answer the question:**

Any quick wins we can try right now? \_\_\_\_\_

**Plan, Do, Check, Adjust (PDCA)**

**PLAN**

- What's one small fix I want to try?
- Why does this matter?

**DO**

- When and how will I try it?
- Who needs to be involved?

**CHECK**

**What will I look for? (Check all that apply)**

- ☐ Time saved
- ☐ Fewer errors
- ☐ Staff feedback
- ☐ Other: \_\_\_\_\_

**ADJUST**

- ☐ Expand the change
- ☐ Modify it
- ☐ Try something else: \_\_\_\_\_

